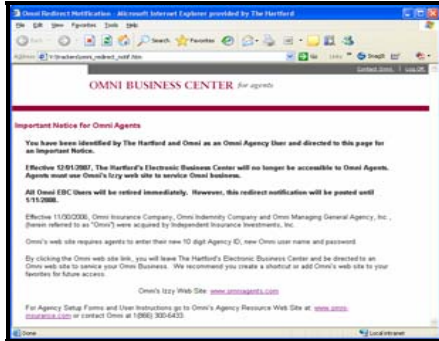


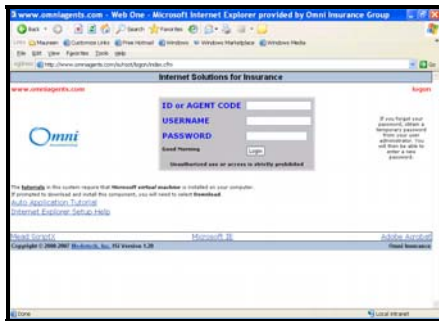
What to Expect trying to Access EBC after 12/1/2007.

- 1) Effective 12/01/2007, Omni Agents will no longer have access to the EBC Omni Business center (OBC).

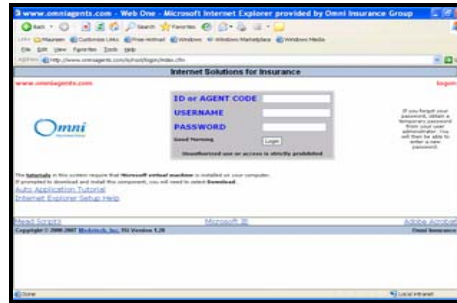
Omni Agents will be presented with the following Redirect Page. Agents are encouraged to read this carefully and print this page using the Browser Print button before continuing.



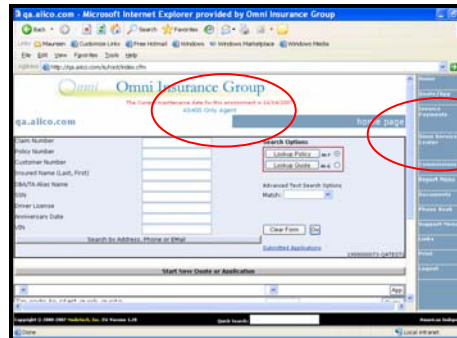
- 2) Agent should click on the www.omniagents.com link shown at the bottom of the page to be directed to Omni's new Izzy website logon page.



- 3) Agents should add the www.omniagents.com to their favorites, and use the Favorite in lieu of going to EBC and getting the redirect page.

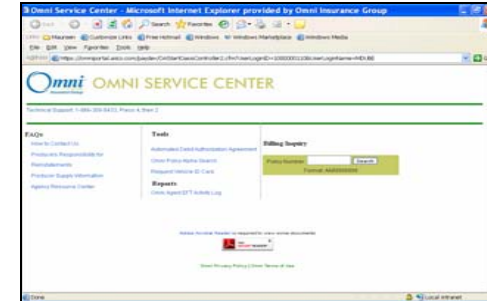


- 4) Agents must enter their New Izzy 10 digit Agency code, UserName (First Initial and Last Name) and Password.



New Side Bar Menu item for Omni Service Center has been added to Service the Omni policies that have not been converted to Izzy. Agents with Izzy producer codes beginning with "19" will be identified on the home page as "AS400 Only Agent".

- 1) The Omni Service Center will allow agents to inquire, post payment and request ID Cards for policies that were not converted to Izzy. These policies will have a 2 character alpha prefix (ex. AM12345601).



Note: Policies that have no alpha characters are Izzy policies and payments should be posted using the Payment / Invoice selection above the Omni Service Center.

For Assistance please contact Omni at 1-866-300-6433

- **Technical Support** – Press 4, then 2 - User logon assistance; technical website and browser assistance.
- **Marketing Support** - ext 29039 – Agency Setup, Agent EFT Updates, New User Setup, Agency Group Views.
- **Customer Service** - Press 5 – Billing and Payment assistance.